



Liability protection coverage include on Business rentals  
Minimum age 18 on business rentals  
Basic Roadside assistance available 24/7

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1. Guaranteed Charge Card option which the form of payment is linked to a P/Card or Credit Card.
    - a. This option can be used when the person making the reservation and paying with an ODU PCard's name doesn't match the name on the rental reservation.
    - b. PCard holder must have a rental car exception on file. Rental exception specifically disallows anything other than time and distance, allowable tolls (when attendant is not available).
  2. Personal Credit card would need to seek reimbursement after travel is complete.

For any customer care issues or any questions, please contact Nadika Perera at [Nadika.perera@hertz.com](mailto:Nadika.perera@hertz.com).

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