



## Report the Issue

For all technology issues, contact the ITS Help Desk at 683-3192 or [itshelp@odu.edu](mailto:itshelp@odu.edu) to open a service ticket. Our technicians are available 24/7 by phone and email. Information can also be found throughout our [website](#) or in our [Knowledge Base](#).

## Maintain Proper Distance

In order to maintain social distance, the Help Desk has a maximum capacity of five people at any given time. Floor markers indicate where to stand while waiting for assistance. If the Help Desk is at capacity, we ask that you remain in the hallway (keeping six feet between yourself and others) until you are allowed to enter. Only the person needing assistance should enter the Help Desk.